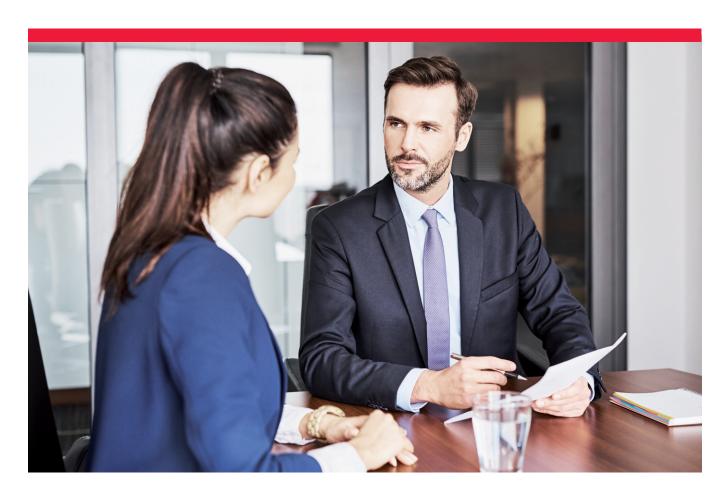
# Corporate NEWS

in Payments



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# IMPROVEMENTS AND NOVELTIES

## We are speeding up sending direct debit orders to other banks

In addition to payment orders, direct debit orders can also be sent in an accelerated mode. Starting from 22 July 2019, we have accelerated sending direct debit orders denominated in CZK, which do not involve a currency conversion, to other banks, so that they are now delivered within one day (D+0), i.e. the direct debit orders are sent to another bank on the day of their submission, as long as it is a business day.

The orders cannot be sent in an accelerated mode and the payment immediately credited to the payee's account, though, unless the direct debit order is submitted via internet banking or by importing a batch in the on-line mode. Direct debit orders received by importing a batch in a batch mode

or via the MultiCash KB application will be processed as before on the D+1 day, i.e., the orders will be sent to the other bank on the next succeeding business day.

If we receive your direct debit orders via internet banking services on any business day (please refer to the table below for details), you have sufficient funds in your account and the orders are settled by 13:00 hrs, we will transfer them to the other bank the same day. Even if the orders are submitted after the above deadline, we will try to forward them to the other bank on the same day. Direct debit orders received in KB systems by before 14:15 hrs are usually forwarded to other banks every hour.

#### In order to be able to process all orders on time, we recommend you to submit them in advance:

Manner of submission	Recommended submission time
Single orders submitted on-line via Moje banka, MojeBanka Business, and Profibanka internet banking applications	13:00
Orders imported in a batch in the on-line mode via MojeBanka Business and Profibanka internet banking applications	12:00
Orders handed over to a relationship manager at a KB branch/point of sale	11:00

If an order is submitted later, it can only be processed in part and will not be credited to the payee's account held with another bank until the next succeeding business day.

## What if there is not enough money in your account when payments are settled? We introduce more frequent settlement

Even though it is summer, we are not out of breath: on the contrary, we are constantly trying to make our services more convenient. We know that you may not have sufficient funds in your account on the morning of the due date of your payment order or at the time of its submission. That is why we have modified the processing of payments you submitted for on-line processing: we will execute the pending payment order within half an hour once you have enough funds in your account.

If you do not have sufficient funds in your account at the due date, we try to process domestic payment orders, SEPA payment orders and foreign payment orders submitted for on-line processing via mobile banking or internet banking repeatedly more often than before. This does not apply to payments processed in a batch.

We have unified the times of the so-called multiple-round processing of payments submitted for on-line processing, which currently takes place at the 20th and 50th minute of each hour, in general from 0:20 to 23:50 hrs. Therefore, a payment is made and debited from the account no later

than half an hour after the account has been credited with sufficient amount to execute the payment order. The last attempt to record pending payment orders at the required due date (on a business day) will always take place ten minutes before the latest allowed time (the so-called COT, i.e. cut-off time) for accepting the given type of order (refer the below table for more details). A business day still ends at 20:30 and the next following business day begins after this moment.

#### Not later than during the last round

SEPA payment orders and foreign payment orders that involve a currency conversion are only processed on business days after the exchange rate list is uploaded at 8:00 hrs, with the multiple-round processing starting at 8:20 hrs, but no later than the during last round, according to the required urgency of the processing and currency of a foreign payment (see table below), whether you submit them as single payments on on-line forms or import them in a batch (regardless of the processing mode you choose). If you still do not have enough money in your account at that time, the order is rejected and is no longer processed.

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SEPA payment orders and foreign payment orders that do not involve a currency conversion are also processed on business days only. For payments that should be processed in the on-line mode, multiple-round processing begins on business days between 2:00 and 3:00 hrs. Please refer to the table below for details on the last round of the multiple-round processing for SEPA payment orders and foreign payment orders in the Urgent and Express modes.

#### We process pending domestic orders for another two days

Domestic payment orders that do not involve a currency conversion and should be processed in the on-line mode are processed on business days and non-business days, which now also applies to their multiple-round processing. In addition, such payments are not rejected at the end of a business day if you do not have sufficient funds in your account, but we attempt to process them during the next two business days. Similarly, we repeatedly try to settle domestic payment orders that do not involve a currency conversion and should be processed in the batch mode for the next two business days. However, in this case the repetition takes place during the night processing.

Domestic payment orders between current and savings accounts that do not involve a currency conversion and should be processed in the on-line mode are processed 24 hours a day, 7 days a week, 365 days a year, on business and non-business days. In other cases, domestic payment orders with a future due date that do not involve a currency conversion and should be processed in the on-line mode and domestic payment orders to the credit of credit card accounts, term accounts and credit accounts that should be processed in the on-line mode, which are submitted on business days after 20:30 hrs, are processed, and enter the multiple-round processing, on the required due date after the payment processing begins, i.e. on business days between 2:00 and 3:00 hrs.

The last attempt to settle domestic payment orders that do not involve a currency conversion in all cases no longer takes place on the requested due date at 20:20 hrs, as we attempt to settle such payments during the next two business days, however, no later than by 20:20 hrs on the last day of the repetition. If, during these days of repeated attempts to settle the payments, you do not have enough money in your account for the entire due date until 20:20 hrs, the payments will be processed further on that day from 20:50 to 23:50 hrs, the next succeeding business day from 0:20 to 23:50 hrs, and the last business day from 00:20 to 20:20 hrs. The only exceptions are payments to the credit of term accounts and credit card repayments submitted via the "Use interest-free period" button, in which case the repeated settlement is not attempted.

Domestic payment orders that involve a currency conversion are only processed on business days after the exchange rate list is uploaded at 8:00 am, with the multiple-round processing starting at 8:20 hrs, until the last round which always takes place at 16:50 hrs, whether you submit them as single payments on on-line forms or import them in a batch (regardless of the processing mode you choose). The last round of processing of Express domestic payment orders takes place at 14:20 hrs.

#### **EVEN ON THE WEEKENDS**

Until now, if you submitted a domestic payment order, which did not involve a currency conversion and should have been processed in the on-line mode, on Friday after the business hours, and did not have enough money in your account, we did not processed it until Monday morning. Newly, this pending order will be processed no later than half an hour after the money arrives, even during a Friday evening, weekend, Monday night or early morning, throughout all Monday, Tuesday, and almost all Wednesday. In this case, the last attempt to settle the payment takes place on Wednesday at 20:20 hrs.

#### Times of the Acceptance and Last Rounds of Multiple-Round Processing of SEPA Payments and Foreign Payments

Payment order processing speed	Currency	сот	Last round of multiple-round processing
Urgent (payments involving and not involving a currency conversion)	HRK, HUF, PLN	10:00	9:50
	RUB	11:00	10:50
	SEPA payment (EUR)	11:00	10:50
	CZK, DKK, CHF, NOK, SEK	13:00	12:50
	CAD, EUR, GBP, USD	14:00	13:50
Express (payments involving a currency conversion)	SEPA payments and foreign payments made in all currencies	17:00	16:50
Express (payments not involving a currency conversion)	SEPA payments and foreign payments made in all currencies	20:30	20:20
Payments to KBSK* (both involving and not involving a currency conversion)	BGN, CAD, DKK, GBP, HUF, CHF, NOK, PLN, RON, RUB, SEK, TRY	14:00	13:50
	CZK, EUR, USD, SEPA payment	15:00	14:50

<sup>\*</sup> Payments to KBSK processed by the deadlines specified in the table above are credited to the payee's account on the same business day. Payments to KBSK submitted after these deadlines are credited to the payee's account on the next succeeding business day, with the last round of processing taking place at 16:50 hrs (in the case of payments that involve a currency conversion) or at 20:20 hrs (in the case of payments that do not involve a currency conversion), respectively.

## IMPROVEMENTS AND NOVELTIES

## Accelerated settlement of cash deposited in sealed envelopes has been launched!

Following the evaluation of the successful pilot operation of the so-called accelerated settlement, the possibility of accepting cash deposits in single use envelopes with a special receipt pocket and crediting to the client's account immediately after their receipt has been extended to approximately 200 KB branches starting from 01 July 2019.

You will receive a list of the branches where the cash in the envelopes is accepted preferentially along with your contract. The bank will provide you with the single use envelopes with a special receipt pocket for free. More information can be found on the KB website in the **Sealed Envelope and Night Vault** section or at your relationship manager.

## Diebold Nixdorf contactless ATMs operated by KB

At the end of July 2019, the option to execute transactions using a contactless card reader was launched in all newly installed Diebold Nixdorf ATMs (so far in approx. 220 ATMs operated by KB). These ATMs have a **contactless logo next to the keypad**. All you have to do is simply hold your payment card at the logo and continue the transaction in the standard way.

More contactless functions will be introduced in these ATMs during September 2019, which will enable to execute selective transactions with mobile phones, smart watches, and devices using a method of wireless data transfer called NFC.



## KB M&A POINT new website with a business valuation calculator to help you determine the value of your business

In June we launched the new KB M&A Point website (https://www.kb.cz/cs/firmy-a-instituce/m-a-point) for you, focused on merger and acquisitions (M&A) consultancy. Currently, the most important part of the website is a freely available online calculator with which you can quickly determine the value of your business if you should consider to sell it. This is the first step in digitizing the M&A consulting process.

#### Main objectives and benefits of the on-line calculator are:

- Simple and user-friendly data entering,
- Calculation of the preliminary value of your company,
- Sending the result by e-mail,
- Possibility to contact a Corporate Finance specialist for further information, assistance, services, etc.

For more information please refer to our website or contact us at the telephone number 800 521 521 or by email: corporatefinance@kb.cz.



# WHAT ARE WE WORKING ON FOR YOU

## Immediate payments are here

Late in August a year ago, we accelerated the processing of CZK payments to other domestic banks, to the effect that the payment orders submitted via direct banking services for on-line processing on business days by 13:00 hrs and settled in our systems on business days by 14:15 hrs, are credited to the payee's account held with another domestic bank on the same day.

At the end of November last year, we introduced the payments processing in the 24/7/365 mode, which means that we are able to debit from the client's account with Komerční banka any outgoing CZK payments that do not involve a currency conversion and should be credited to accounts within Komerční banka as well as to those held with other domestic banks, any day at any time, while payments made within Komerční banka are immediately credited to clients' accounts.

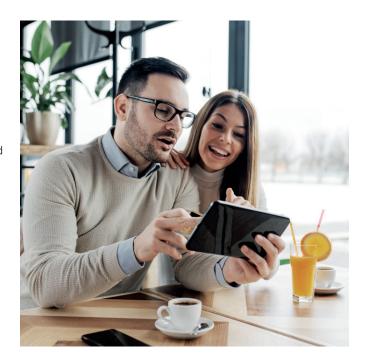
# This year we have set out the goal to be included in the instant payment scheme!

Starting from the end of August, you can receive payments to your CZK current accounts and savings accounts from other domestic banks that allow their clients to make immediate payments in the 24/7/365 mode. Once an immediate payment has been credited, your current account available balance of your account will be updated on any day and at any time. The immediate payments cannot be credited to foreign currency accounts, term deposit accounts, bank's internal accounts and credit accounts of all types.

Currently, the immediate payments can be received from clients of Air Bank, CREDITAS Bank, and Česká spořitelna. More banks should join the system by the end of this year and next year.

We are also testing the possibility of making immediate payments made from CZK current accounts to banks that support receiving the immediate payments. We plan to launch this option for our clients by the end of September with the proviso that the immediate payments can be made as individual and one-off payments of up to CZK 400,000 through the Mobile Bank, Mobile Bank Business, and MojeBanka internet banking applications. When requesting an immediate payment, it is necessary to check the checkbox, which will be available, after entering the payee's account number, only for payments made to banks that support the receipt of the immediate payments. The immediate payments are credited to the payee's account in just a few (10) seconds. Starting from the end of November, it will be possible to make the immediate payments via MojeBanka Business internet banking application. For the time being, it will not be possible to submit the immediate payments as multiple payment orders or to import them in the form of a batch of orders.

In the next issue of the Corporate News you will find more details.



# TIPS/HINTS/GADGETS

## On-line billing with the Fakturoid application

The Fakturoid is a simple on-line application for entrepreneurs and businesses that helps you maintain order and organize your invoices – and more. With Fakturoid, you will always have an overview of your business activities at a glance.

Based on the needs of your business, Komerční banka now allows you to make on-line billing a common practice, have your invoices easily accessible, and control them directly via 'MojeBanka' Internet banking and currently also via the 'MojeBanka Business' application.

#### How it works

- The Fakturoid app is a simple on-line tool allowing your control your invoices, especially if you still make them in Excel or manually.
- You get quick and easy access to invoices directly from 'MojeBanka Business' Internet banking in one click.
- You can make out an invoice in less than a minute, thus saving your time.
- You will get a quick overview of your business activities due to comprehensive practical statistics.
- Control your costs easily keep records of your costs and share them with your accountant.
- Designed for entrepreneurs and businesses.
- Try it free! When registering via KB internet banking, you receive a discounted paid version.



The Fakturoid application is operated by Fakturoid, s.r.o.

Please refer to https://www.kb.cz/cs/podnikatele-a-male-firmy/ostatni-sluzby/fakturoid to learn how much you pay for the app and how to get it.



Do you seek more information? Do you have an idea for improvement or for what you would like to see here next time? Everything is welcome! Please communicate with us through your relationship manager.

You may also contact us through the KB infoline +420 800 521 521 or mojebanka@kb.cz.