

YOUR CARD IS NOT ACTIVE

To activate your card, make a cash withdrawal from any ATM, use the activation transaction in KB ATMs (select "Other services"), or make a POS payment using your PIN, preferably in the Czech Republic.

Inactive cards cannot be used for balance inquiries, PIN change requests, contactless or Internet payments or ATM cash deposits.

DM_NAME
DM_STREET
DM_POSTAL_CODE DM_TOWN

0000000000

DATE_PRINT

Dear Client,

We would like to thank you for choosing Komerční banka. Since your existing payment card will soon expire, we hereby send you a renewed card valid for another 3-year period. You can start using your card immediately after its activation.

Find a simple and secure activation process below.

HOW TO ACTIVATE YOUR CARD?

In order to activate your card, you must complete a successful ATM withdrawal, use the activation transaction available in KB ATMs or make a POS payment, during which your card is inserted into a payment terminal and confirmed by correct PIN. Your renewed card has the same PIN as your existing card.

Did you forget or lose your PIN? In order to receive your PIN again, you can apply at any KB branch or using your internet banking.

In case you travel abroad, we suggest that you activate your card in the Czech Republic prior to your departure.

By activating **Apple Pay, Google Pay, Garmin Pay or Fitbit Pay** on your contactless card **you will be able to pay simply and safely** with your mobile telephone or watch at stores or via apps and at the Internet. For more information and detailed setup instructions, visit www.kb.cz/mobilniplatby.

QUESTIONS AND EMERGENCIES

In case of any questions or emergencies regarding your card, immediately contact our nonstop **Cards Customer Service at (+420) 955 512 230**. We recommend saving this number in your mobile phone.

Please note important and practical information specified on the reverse side of this letter. For any other information concerning payments cards, please visit www.kb.cz.

Please **sign** your payment card in the signature strip on its back. Your card is not valid unless signed. Do not forget to **activate** your card.

You can set up your contactless card for mobile payments:

 **Pay**  **Pay**  **GARMIN**  **fitbit**

Číslo karty:

4000 12XX XXXX X899



SECURITY

- For security reasons, never disclose your PIN to anyone and do not write it down anywhere.
- Please protect your card. When using your card, follow the Payment Cards Guide and comply with the Rules for Secure Use of Payment Cards. Both documents are available at www.kb.cz in the **Documents** section.



ACTIVATION

By activating your card, you confirm that you have become familiar and agree with:

- General Business Terms and Conditions of Komerční banka;
- Product terms and conditions relating to payment cards;
- Payment Cards Guide and the Rules for Secure Use of Payment Cards included therein;
- Relevant Notices and Pricelist.

In case you fail to activate your card, it shall expire in line with the applicable product terms and conditions. At the same time, Komerční banka is entitled to charge any and all costs associated with the card issuance to you.

Any terms and conditions concerning your card are available at www.kb.cz in the **Documents** section.



CONSIGNMENT

In case of any damage to the envelope containing this letter or in case you suspect any unauthorized use of your payment card, immediately contact the nonstop **Cards Customer Service at +420 955 512 230**.

Your Komerční banka

 Cut out and keep the following card:

CARDS CUSTOMER SERVICE Nonstop +420 955 512 230

Call immediately in case your card is lost, stolen, misused, damaged or blocked either in the Czech Republic or abroad. We will cancel your card immediately. In special cases, we can provide you with emergency cash or issue a temporary card.

Prepare the following information for identification:

- Name and surname
- National ID number or account number
- Permanent residence address
- Payment card number (or card type if you do not know your card number)



We recommend saving the contacts in your mobile phone or keep this card with you, separately from your payment card.