



Your new payment card

C2
123456

DM_NAME
DM_STREET
DM_POSTAL_CODE DM_TOWN

Dear client,

This letter contains your new payment card. Below you will find several sets of instructions. Please select and follow the instructions that apply to you.

View PIN:

This letter contains your new payment card. To find out your PIN, use your mobile phone or computer and follow the instructions on the reverse. You are only two simple steps away from using your payment card.

Find out PIN via a text message (SMS):

This letter contains your new payment card. To find out your PIN, use your mobile phone, computer or a text message (SMS) and follow the instructions on the reverse. You are only two simple steps away from using your payment card.

Card renewal:

Thank you for being a client of Komerční banka. Your existing card will expire soon and this is why we are sending a new card to you. Your PIN remains the same. You are only two simple steps away from using your payment card.

1 **Prepare your PIN.**

2 **Activate your card.**

Card number
XXXX XXXX XXXX XXXX

See reverse for details.



**YOU CAN ALSO PAY WITH
A MOBILE PHONE OR SMARTWATCH**

kb.cz/mobilniplatby



We use recycled paper and materials.
Learn more at kb.cz/eko-karta



English information is available
at kb.cz/supportcards



ACTIVATING YOUR CARD

- During the first POS payment, **insert your card into a payment terminal** and enter your PIN to confirm
- You can use any KB ATM to activate your card; **go to “Other services” and select “Card activation”**
- You can activate your card by withdrawing money from any ATM, **confirming the transaction with your PIN.**

If you plan to travel abroad, we encourage you to activate your card in the Czech Republic prior to your departure.



FINDING OUT PIN

View PIN or card renewal:

- You can view your PIN in the card details using your mobile or Internet banking. Make sure that no one can see it.
- For security reasons, you should not disclose your PIN to anyone or write it down anywhere.
- You can change your PIN at any time using any KB ATM.

Find out PIN via a text message (SMS):

You can view your PIN using your mobile or Internet banking.
Alternatively, you can get your PIN via a text message (SMS) as follows:

- Send a text message from the mobile phone number used in your payment card application in the following format: **KB KOD XXXXXXXX** (including spaces) to 736 304 030.
- You will receive a text message containing four letters. Copy the letters - in the exact order - in the top row of the below table. One number is assigned to each letter; the resulting four-digit combination is your payment card PIN.

A	B	C	D	E	F	G	H	I	J	K	L	M	N	P	R	S	T	U	V
1	2	3	4	5	6	7	8	9	0	1	2	3	4	6	8	7	9	0	5

Copy the letters received in the text message here:

Fill in the corresponding numbers from the table to **get your PIN:**



For security reasons, memorize your PIN and destroy any materials that may be used to detect it. You can change your PIN at any time using any KB ATM.

TIPS AND TRICKS

You can review all the benefits of your card at kb.cz/letakykarty.

Would you like to define payment card limits or enable transaction notifications in your mobile or Internet banking? Go to kb.cz/podporakart to learn more.

Follow the rules for secure use of payment cards, as specified at kb.cz/pruvodce.

KB CARD CUSTOMER SERVICE (24/7)



+420 955 512 230

We encourage you to save this number in your mobile phone. You can use it in the event your card is lost or stolen or you wish to verify payments.

In case of any damage to the envelope containing this letter or in case you suspect any unauthorised use of your payment card, contact the KB Card Customer Service immediately.